Schindler Service for National Accounts
Global benefits with a personal touch
Here for you

Life is a moving experience, and for facility managers with multiple properties, it moves fast. That’s why Schindler’s National Accounts service program is designed to be agile and flexible.

We are agile to service properties across large geographies that feature a variety of escalator and elevator brands. And flexible to personalize our service around your unique needs with features such as a single point of contact and our advanced remote monitoring system that works with all brands and vintages, helping us identify potential issues and resolve them before they develop.

**Dedicated account management**
- Quarterly stewardship reports
- Custom one-on-one annual capital planning
- Comprehensive portfolio management
- Proactive 24/7 service
- Maintenance monitoring
- Increased equipment uptime
- Continuous online support
- Valuable data, trends and information
- Preferred pricing.

**Redefining reliability**
No matter how many different brands of equipment you operate, Schindler has the capability to maintain all types of elevators and escalators. Backed by the latest technology, your account manager is always available to proactively monitor all aspects of your elevators and escalators, such as:
- Maintenance fulfillment
- Testing compliance
- Problem resolution.

**Online access, 24-7**
Schindler Dashboard provide real-time access to your entire network of facilities via your computer or mobile device. With a touch of a button, you can get a complete history of:
- Your service calls
- Your email notifications for callbacks, entrapments, summaries and more
- Your maintenance and repair history
- Your equipment reliability and availability.

Up to two years of data is available, with the ability to drill down to specific pieces of equipment or events.

**Information when and where you need it**
The Schindler Dashboard Mobile app puts the critical elements of Schindler Dashboard right on your smartphone. It allows you to instantly check the operational status of your elevators and escalators. So, whether you’re on site or on the go, when someone asks you what’s happening with the elevators, you’ll have the answers.

**Safety in service**
One billion people move through their life’s experiences using our elevators and escalators every day, and we are committed to continuous improvement in product, employee and passenger safety.
As a Schindler National Account customer, you receive an unmatched level of attention from everyone in the Schindler organization.

- Dedicated single point of contact for all of your properties
- Vast global, national and local resources
- 150 local offices in North America.
We make it easy to do the hard work

Highly trained technicians  24-7 online access  Maintenance on all brands

Let’s simplify the way you operate. Call the National Accounts Director at 973.397.3690 or email your Schindler representative at National.Accounts@us.schindler.com to set up a consultation and learn more about how you can benefit from being a Schindler National Accounts customer.

For more information, including the location of the Schindler office nearest you, please visit:

U.S. Headquarters. Morristown, New Jersey
Tel. 973.397.6500
www.us.schindler.com

Canada Headquarters. Toronto, Ontario
Tel. 416.332.8280
www.ca.schindler.com

Schindler is a member organization of the U.S. Green Building Council.

Schindler has received renewal to ISO 9001 and ISO 14001 certificates.

Schindler prints with vegetable-based ink on paper containing post-consumer waste fiber.